

TURN ANY PLACE INTO A DOCTOR'S OFFICE



If you have a smartphone, tablet, or computer, you can see a doctor anytime, anywhere!

During video appointments, doctors can diagnose common illnesses and write prescriptions that go straight to your pharmacy. Video doctor visits — telehealth services — are a covered benefit on most Capital BlueCross health plans*.

Why use telehealth services?

- ✓ Convenient and easy
- ✓ Less costly than a trip to an urgent care center or emergency room
- ✓ Helpful when:
 - You need to see a doctor, but can't fit it into your schedule
 - Your doctor's office is closed
 - You feel too sick to leave the house
 - You become sick while traveling







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*The telehealth benefit is not available on CareConnectSM plans and Individual HMO plans. Refer to your Certificate of Coverage for benefit details. Copays and deductible may apply.

Convenience wherever you are

In addition to offering a network of American Well® Corp. (Amwell) telehealth doctors available day or night, Capital BlueCross has an expanding network of local doctors who provide telehealth services.

	American Well Network	Capital BlueCross Local Network
Doctors 	<ul style="list-style-type: none"> Licensed doctors across the United States 	<ul style="list-style-type: none"> Licensed doctors within Capital BlueCross' 21-county service area[†]
Coverage 	<ul style="list-style-type: none"> Visits for conditions such as: <ul style="list-style-type: none"> Bronchitis Sinus infection Urinary tract infection Colds or flu Respiratory infection 	<ul style="list-style-type: none"> Visits for conditions such as those noted to the left, plus behavioral health services
Access 	<ul style="list-style-type: none"> Doctors available 24/7/365 through Amwell mobile app or website; no appointment necessary Three ways to sign up: <ul style="list-style-type: none"> Download the free Amwell app Visit amwell.com Call 855.818.DOCS Use service key CAPITALBLUE 	<ul style="list-style-type: none"> To find local doctors, call the number on your member ID card or use the provider finder tool at capbluecross.com <ul style="list-style-type: none"> Look for the  symbol on doctor profiles Or use the tool's filter feature when searching: <ul style="list-style-type: none"> Under <i>Other Options</i>, check the Telehealth/ Televisits box Contact the doctor's office for available hours and scheduling instructions

Learn More

Visit capbluecross.com/telehealth to learn more about video visits and how to find local network doctors.

Questions

Amwell app and website use: Call **855.818.DOCS**

Health plan benefits: Call the number on your member ID card

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[†] Doctors will be added to this developing network as they are approved by Capital BlueCross to deliver eligible telehealth services.

On behalf of Capital BlueCross, American Well Corp. provides this online health care tool. American Well is an independent company.

Health care benefit programs issued or administered by Capital BlueCross and/or its subsidiaries, Capital Advantage Insurance Company®, Capital Advantage Assurance Company® and Keystone Health Plan® Central. Independent licensees of the BlueCross BlueShield Association. Communications issued by Capital BlueCross in its capacity as administrator of programs and provider relations for all companies.